



Voice Dialer®

Advanced Dialer with Speaker Independent Speech Recognition



Enables anytime, anywhere access to anyone in your personal and corporate directories

- powered by your voice and any telephone...

LeadingC's Voice Dialer® auto attendant service enables reaching your contact in an office very simple. Just dial the main office number and say the name of the person you wish to reach. The Voice Dialer® takes care of the rest by dialing the extension number associated with the spoken name.

If the person is not at his/her desk, it will then transfer the call to coverage extension or voice mail box.

One of the most powerful aspects of the Voice Dialer® is how easy it is to set up. Users are provided secure access on the web, while they can manage, organize and easily import up to 2500 numbers into their personal address books.

Businesses can also create custom corporate directories, providing employees with access to frequently used telephone numbers. Once the directories are set up, users can scroll directory names, modify entries, add entries, and completely manage their contacts.

Voice Dialer® Major Features:

• Manage contacts via the Web

Users have the ability to enter, change, and manage address books via the Web with a simple and intuitive graphical interface

• Import Contacts

Entire personal directories from popular contact managers such as Outlook, Lotus Notes, ACT and Goldmine can be easily imported into the Voice Dialer®

• 500 Name Support

The Voice Dialer® supports up to 500 names with up to five data elements per name and it can be enhanced to a larger list for major enterprise customers.

• Fast access to personal contacts

Users will be logged on automatically when calling the service from their two most frequently "dialed from" numbers

• Natural language capabilities

The user can speak in a natural manner, the system recognizes the keywords and acts upon them. For example if caller says "I want John Doe's extension" the caller is transferred to John's extension. At the heart of our Voice Dialer®, we have incorporated award winning IBM DirectTalk ViaVoice Speech Recognition technology. Our Voice Dialer® supports multiple languages including US English, Spanish, French, German and Arabic

• Standalone or bundled service

Companies can use the Voice Dialer® as a standalone service or as a module to the LeadingC's Helpdesk Suite®. Ask our Sales Representative about the Voice Dialer® and all of the other Helpdesk Suite® of natural language products that are currently available.

Our Voice Solutions enable you to focus on your primary business.

Benefits of Voice Dialer®

- Increases the productivity of office personnel
- Outperforms a live operator and is always available
- Replaces annoying and confusing touch-tone auto attendants
- Is easy to administer with user friendly menus
- Is scalable and flexible to meet the needs of your business
- Provides just one number to remember to reach everyone in your company

Natural language

For further information on Pricing and Technical details,
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Our email address is: sales@leadingc.com